

**2012-2013 Port Health & Public Protection Enforcement Activity  
Period 3 (1 December 2012 – 31 March 2013)**

<b>Food Safety</b>	<b>2012-13 Target (where applicable)</b>	<b>Period 3 Total (Annual totals are shown in brackets)</b>
Programmed inspections	<b><u>Food Hygiene:</u> 1027</b>  <b><u>Food Standards:</u> 102</b>	<b><u>Food Hygiene:</u> 221 (812)</b>  <b><u>Food Standards:</u> 63 (187)</b>
Hygiene Emergency Closures	<b>N/A</b>	<b>0 (2)</b>
Voluntary closures	<b>N/A</b>	<b>1 (3)</b>
Complaints & service requests received	<b>N/A</b>	<b>102 (260)</b>
Notices served	<b>N/A</b>	<b>6 (25)</b>
Prosecutions	<b>N/A</b>	<b>0 (2)</b>

**Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City of London as at March 2013**

<b>Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City of London (March 2013)</b>	
<b>Hygiene Rating</b>	<b>Number of Food Businesses</b>
<b>5</b>	925
<b>4</b>	345
<b>3</b>	171
<b>2</b>	69
<b>1</b>	61
<b>0</b>	12
<b>Total no. food businesses in the City</b>	<b>1658</b>

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### '0' Rated Food Premises in the City:

**Blossom**, Unit 6, City Point, 1 Ropemaker Street, EC2Y 9AW  
**Caffé Concerto**, 15 Upper Cheapside Passage, EC2V 6AG  
**Jamie's Wine Bar and Restaurant**, 36 Tudor Street, EC4Y 0BH  
**Mother Mash**, Retail Unit 1, Bankside House, 107-112 Leadenhall Street, EC3A 4AF  
**Poppins Restaurant**, 3-4 Poppins Court, EC4A 4AX  
**Radford News**, Ground Floor Retail, Unit 61 Fleet Street, EC4Y 1JU  
**Rhodes 24**, Tower 42, International Financial Centre, 25 Old Broad Street, EC2N 1HQ  
**Rubin Caterers, Kossoffs**, 91 Middlesex Street, E1 7DA  
**Taberna Etrusca**, 9 Bow Churchyard, EC4M 9DQ  
**The Cuban**, Retail Unit 2b, 1 Ropemaker Street, EC2Y 9AW  
**The Walbrook Club**, 37A Walbrook, EC4N 8BS  
**Tsuru**, Retail Unit, Aldermay House, 15 Queen Street, EC4N 1TX

### 2012-2013 FOOD SAFETY TEAM HIGHLIGHTS

- **Olympic work:** The team completed a range of extra work following a successful application for grant funding from the Food Standards Agency. This extra work enabled more time to be spent with poorer performing food businesses in an effort to secure more lasting improvements, one of the aspirational legacies of the Games.
- The **Food Hygiene Rating Scheme** (FHRS) was adopted and launched this year in the City; an official launch for London occurred just before the Games. The profile of the scheme continues to rise within food businesses and with the general public. We are encouraging everyone who eats out to check ratings.
- There were a number of **food premises closures** in the year. These highlighted the continuing (potential) concerns with poor pest management causing actual contamination of food the public eat and the need for us to respond quickly.
- The **Primary Authority** with Virgin Active was extended to include Food; initial work was completed with the company to examine their food safety management systems and the degree to which these are likely to ensure compliance with their legal obligations.
- The owner of a food premises, **Poppins Café**, appealed to the Central Criminal Court against his sentence. The appeal failed; the Judge summed up the case by saying it was one of the worst examples, based on the evidence we presented, of poor food safety that he had seen.
- The profile of **food safety** and the importance of official control continued to be recognised; amply demonstrated by recent meat authenticity problems in the food chain.
- The FSA's review of the delivery of **official controls** concluded in March with an endorsement of the delivery by local (and port health) authorities and a recognition of the pressures imposed on this function.

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Health & Safety	2012-13 Target (where applicable)	Period 3 Total (Annual totals are shown in brackets)
Programmed Cooling Tower inspections	120	16 (68)
Other H&S Inspections	7 High Risk 25 MST * <sup>1</sup>	4 MST (7 MST 12 Other)
H&S Project visits	25 Asbestos	25 (25)
Accident notifications	N/A	92 (286)
Complaints & service requests received	N/A	75 (241* <sup>2</sup> )
Notices	N/A	0 (3)
Prosecutions	N/A	0 (1)

\*<sup>1</sup> MST – Massage and Special Treatment

\*<sup>2</sup> – 16 special event consultations included in complaints and service requests

### **2012-2013 HEALTH & SAFETY TEAM HIGHLIGHTS**

- Advised on and intervened where necessary at City-based Olympic activities such as the Olympic and Paralympic marathons, test events, the Torch Relay, the Athletes Parade and the running of the various National Olympic Committee Houses, to ensure overall, a safe and successful **London 2012** Olympic Games.
- Developed and hosted a pan London exercise to embed the **London Legionella Outbreak Protocol** with the HSE, local authorities and the Health Protection Agency (HPA).
- Delivered '**Cooling Tower Inspection**' training to over 47 Environmental Health Officers and Health & Safety Executive Inspectors across London and the UK, an important contribution to improving knowledge and competence on Legionella issues for regulators.
- Redesigned and launched the team's **webpages**.
- Launch of a **Twitter account** [@SafeSquareMile](#) - "The City of London Corporation's Health & Safety Team, signposting the way to safety, health and well-being for all who work in the historic "Square Mile".
- Developed the team's Primary Authority partnerships with **CBRE** and **Virgin Active**. Provided advice on health & safety management systems, audited performance, provided speakers at conferences and training events and dealt with regulatory queries and challenges from other local authorities, 207 hours of support provided and charged for.

## 2012-2013 Port Health & Public Protection Enforcement Activity Period 3 (1 December 2012 – 31 March 2013)

Trading Standards	2012-13 Target (where applicable)	Period 3 Total (Annual totals are shown in brackets)
Inspections and visits	N/A	208 <b>(315)</b>
Complaints & service requests received	N/A	359 <b>(813)</b>
Home Authority referrals	N/A	100 <b>(193)</b>
Consumer credit investigations	N/A	149 <b>(242)</b>
Consumer safety notifications	N/A	0 <b>(3)</b>
Acting as a responsible authority for Licensing Applications	N/A	28 <b>(52)</b>
Prosecutions	N/A	0 <b>(0)</b>

### **2012-2013 TRADING STANDARDS TEAM HIGHLIGHTS**

- **813 Complaints & Service Requests** were received directly with a further 1015 referrals being received from the Citizens Advice Consumer Service regarding traders and consumers in the City.
- **Home Authority:** 193 matters were discussed with City-based companies.
- **Consumer credit:** 242 businesses were investigated as part of the Credit Licence application process.
- **3 consumer safety notifications** were dealt with regarding unsafe products sold nationwide by City businesses.
- Acting as a **Responsible Authority for Licensing:** 52 Applications were received for comments. All businesses were visited and advised re: age restricted sales, tobacco, pricing and metrology.

**2012-2013 Port Health & Public Protection Enforcement Activity  
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Pollution	2012-13 Target (where applicable)	Period 3 Total	% Noise Complaints Resolved	Notices Served	Prosecutions
		(Annual totals are shown in brackets)			
Complaint investigations, noise	N/A	303 (1138)	96.5% (94%)	8 (14)	0 (0)
Complaint investigations, other	N/A	56 (180)	N/A	0 (0)	0 (0)
Licensing, Planning and Construction Works applications assessed	N/A	436 (1060)	N/A	1 review application (7)	N/A
No. of variations (to construction working hours) notices issued	N/A	265 (561)	N/A	N/A	N/A

**2012-2013 POLLUTION TEAM HIGHLIGHTS**

- Prepared and implemented a **Noise Strategy** to minimise and mitigate disturbance and impacts caused by noise in the City.
- Co-ordinated the M&CP **Olympics and Paralympics** Out of Hours Service.
- Participated in and prepared for **night time delivery** pilot scheme during the Olympic and Paralympic Games periods.
- Responded to 1138 **noise complaints**, a 25% increase from 2011/12.
- Worked jointly with TfL and CoL DBE to minimise disruption from **street works**.
- Worked with developers at 120 Fenchurch Street to facilitate application of novel fire protection system without detriment to local **air quality**.
- Piloted a **shared 'Out of Hours' service** with Westminster City Council.
- Obtained £168,000 **air quality grant** from Defra and a further £25,000 from The Greater London Authority for innovative air quality projects.
- Worked with the Greater London Authority on the **Clean Air for Schools** programme.
- Worked with Kings College London to undertake **pioneering vehicle emissions testing** in the City.
- Worked with neighbouring boroughs on an investigation into the impact of a 20mph speed restriction on **air quality**.
- Extended the **CityAir** business engagement programmes to 50 premises with a combined total of more than 40,000 employees.

**2012-2013 Port Health & Public Protection Enforcement Activity  
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Animal Health & Welfare	2012-13 Target (where applicable)	Period 3 Total	Warning Letters	Notices Served	Prosecutions
		(Annual totals are shown in brackets)			
Animal Reception Centre					
Throughput of animals (no. of consignments)	N/A	4620 (18,756)	11 (33)	20 (67)	4 pending (11)
Animal Health					
Inspections carried out*	N/A	182 (467)	1 (15)	8 (25)	0 (2)
*N.B. Due to the legislation, most of the Animal Health licensing inspections are carried out at the end of the calendar year and figures will, therefore, fluctuate across quarters.					

**2012-2013 ANIMAL HEALTH & WELFARE HIGHLIGHTS**

- 2012-2013 was the **busiest year ever** for cats and dogs coming in through Heathrow due to the changes to the legislation from 1 January 2012.
- Filming with Icon Films for '**Animal Airport**' took place; they have just completed the second series of the programme which airs this summer.
- An intake of six **new staff** brought down the average age of the workforce.
- The lowlight is the number of **illegally imported puppies** we have to deal with in London due to the change in legislation mentioned above.

**2012-2013 Port Health & Public Protection Enforcement Activity**  
**Period 3 (1 December 2012 – 31 March 2013)**

Port Health	2012-13 Target (where applicable)	Period 3 Total	Cautions	Notices Served	Prosecutions
		(Annual totals are shown in brackets)			
Food Safety inspections and revisits	N/A	96 (240)	0 (0)	0 (0)	0 (0)
Ship Sanitation Inspections and Routine Boarding of Vessels	N/A	27 (226)	0 (0)	0 (0)	0 (0)
Imported food Not of Animal Origin - document checks	N/A	tbc	tbc	tbc	tbc
Imported food Not of Animal Origin - physical checks	N/A	tbc	tbc	tbc	tbc
Number of samples taken	N/A	tbc	tbc	N/A	N/A
Products of Animal Origin Consignments – document checks	N/A	3358 (10,874)	0 (0)	9 (67)	0 (0)
Products of Animal Origin Consignments – physical checks	N/A	1134 (5,282)	0 (0)	0 (0)	0 (0)
Number of samples taken	N/A	131 (401)	N/A	N/A	N/A